# Customer Services Commitment

<table>
<thead>
<tr>
<th>We will:</th>
<th>We ask you to:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Put you at the centre of our service and treat you with respect and courtesy.</td>
<td>Treat library staff and other users with respect and courtesy.</td>
</tr>
<tr>
<td>Provide you with an excellent, inclusive service to meet your diverse needs.</td>
<td>Abide by the Library regulations which can be found here:</td>
</tr>
<tr>
<td></td>
<td><a href="https://libguides.library.dmu.ac.uk/aboutus/regulations">https://libguides.library.dmu.ac.uk/aboutus/regulations</a></td>
</tr>
<tr>
<td>Keep you informed about services available to you and provide you with opportunities to feedback on our services and engage in consultation.</td>
<td>Provide feedback to us on our service and make suggestions for ways in which we can develop the service to better meet your needs. Feedback can be submitted here:</td>
</tr>
<tr>
<td></td>
<td><a href="https://libguides.library.dmu.ac.uk/feedback/form">https://libguides.library.dmu.ac.uk/feedback/form</a></td>
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